

MyChart - Terms and Technical Requirements

Terms and Conditions

I understand that MyChart is intended as a secure online source of confidential medical information. If I share my MyChart ID and password with another person, that person may be able to view my health information and information about someone who has authorized me as a MyChart proxy.

I agree that it is my responsibility to select a confidential password, to maintain my password in a secure manner, and to change my password if I believe it may have been compromised in any way.

I understand that the use of MyChart is voluntary and I am not required to use MyChart or to authorize a MyChart proxy. I understand that access to MyChart is provided by my physician's office as a convenience to its patients and that my physician office has the right to deactivate access to MyChart at any time for any reason.

I understand that MyChart contains selected, limited medical information from a patient's medical record and that MyChart does not reflect the complete contents of the medical record. I also understand that a paper copy of a patient's medical record may be requested from the physician's office.

I understand that my activities within MyChart may be tracked by computer audits and entries I make in my MyChart record or communications I send to my physician through MyChart may become part of my medical record.

For the best experience using MyChart, review the minimum browser requirements.

Browser Requirements

For the best experience with MyChart, your browser must meet the following requirements:

- Javascript must be enabled in your browser settings for this site to function properly.
- Cookies must be enabled in your browser settings for this site to function properly.
- Avoid using your browser's back button or the F5 key.

It is also recommended that your browser meet a browser and version minimum requirement. This is a list of browsers and versions actively supported by MyChart:

- Internet Explorer 9.0 and above
- Firefox 3.0 and above
- Safari
- Chrome