



Transportation Resources

Riverview Health Rides has provided door-to-door transportation for medical appointments at Riverview Health facilities through an agreement with Janus Developmental Services. As Hamilton County has grown, additional transportation resources have become available. Given these available alternatives and the expense of this program, Riverview Health Rides will be discontinued at the end of 2023. The last day of service will be Friday, December 29.

Providing the best health care for patients remains our priority. Until December 29, Riverview Health Rides will continue to be available to patients Monday through Friday between 6am and 6pm.

If you are a physical and/or occupational therapy patient using Riverview Health Rides for transportation to and from appointments, you may qualify for home health services. Please contact your primary care provider before the end of 2023 to discuss whether this option is right for you. You will need a doctor's order and referral to begin home health services.

Other transportation alternatives are available. Please develop a transportation plan so you can attend your appointments.

Hamilton County Express

Hamilton County Express (HCE) provides shared ride public transportation for Hamilton County, Monday through Friday 6am- 6pm and Saturdays from 7am- 3pm.

COST: \$3 one-way, \$30 for 10 ride passes

ACCESS: Call the HCE Reservation Line at **317.773.2688** between 8am and 4pm Monday through Friday. *All HCE trip requests are scheduled based on service availability and may be subject to be denied.*

Shepherd's Center of Hamilton County

The Shepherd's Center offers transportation for adults age 55+ living in Hamilton County to safely age in place.

COST: Free to adults 55+

ACCESS: Call **317.674.8777**, <https://shepherdscenterofhamiltoncounty.org/>

Verida

Medicaid members who need a ride to a doctor's appointment, pharmacy or other medical office can request transportation through Verida (formerly known as Southeastrans). Verida can schedule rides to any non-emergency medical services covered by Medicaid. This includes trips to the dentist, doctor, dialysis. Medicaid will pay for 20 one-way trips per rolling 12-month period.

COST: Free to Medicaid patients

ACCESS: Call **1.855.325.7586** between 8 am-6 pm Monday through Friday. You must call at least two business days before your appointment and may call up to 30 days in advance.

Additional questions regarding transportation options may be directed to Riverview Health, via phone (317)773-0760.



Gold Cab Medical Transport317.478.7680
Lyft.....Available via Mobile App
PrimeLife Enrichment.....317.815.7000
Shepherd's Center of Hamilton County (*age 55+*).....317.674.8777
Uber.....Available via Mobile App
Verida (*Medicaid*)1.855.325.7586
Yellow Cab.....317.487.7777
Yellow Taxi of Hamilton County.....317.770.0777

*Avail Medical Transport**317.370.5768
*Hamilton County Express** 317.773.2688

**wheelchair accessible*